



HOTEL PERLA DEL GOLFO - TERRASINI - (PA)

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To all kind guests from Hotel Perla del Golfo-Terrasini (PA)

Not just masks and washing your hands well.

Premise:

At the reception and in the common areas, it is always mandatory to respect the interpersonal distance (at least one meter between one person and another).

It is necessary to use respiratory protection in closed places and intended for the public, therefore it is mandatory to use the mask to be thrown away in special dedicated baskets. It is possible to buy the mask in the Structure!

Good practice information supports and advice to follow within the Village; hand hygiene gels, in every department and corridors of the rooms.



Reception and reception:

- before arrival, all the information necessary for registration, as well as a copy of the identity document that will be shown on arrival, providing the Guests with the information on the processing of personal data (also for children from 0 years and even if not paying).

- in the case of multiple bookings (groups, family groups, etc.) the group leader or the head of the family will be the sole intermediary for the check-in procedure and for all the needs of direct contact at the reception; we will request the rooming list a few days before arrival; the room keys will be given to the group leader or the head of the family who will distribute them to the Guests. (It is the guest's right to

request that during the stay the cleaning staff do not enter the room using the "DO NOT DISTURB").

CHECK-IN DALLE 14H00 – CHECK-OUT 10H30



Cleaning of rooms and common areas:

Daily cleaning is carried out according to the practice in use in the company, using sanitizers suitable for the different types of material treated, in compliance with the directions for use provided by the manufacturers.

Departure will be managed with the sanitization of the environment (an activity that concerns the set of procedures and operations designed to make the environment healthy, through hospitalization and disinfection).

WE TAKE CARE OF OUR GUESTS



Catering:

The tables will be positioned so that guests are at least one meter away from each other, except for families or people sharing the same room or housing unit.

The tablecloths will be replaced at each guest change.

The administration service will be provided by the staff, equipped with adequate equipment, with an "assisted buffet" formula. The functioning of the beverage dispensing machines will be taken care of by our staff also for breakfast.

GOOD DINNER UNDER THE STARS



Cove and pools:

Places will be assigned per family unit, we could carry out shifts of use in order to limit the risk of contagion, ensuring the distances provided for the use of frequent sanitizers for sunbeds and umbrellas.

Use of headphones is mandatory.

GOOD BATH TO OUR CUSTOMERS



Animation:

Individual sports will all be guaranteed both in the hotel and in the pool.

Our evenings will end with the offer of shows spread in different areas of the village and at different times.

For children, small groups of children with supervised activities and more assistants at the mini club.

An ad hoc program has already been developed! With ALL ACTIVITIES!

GOOD FUN!



General measures:

In the event that a Guest present inside the accommodation has fever and symptoms of respiratory infection (dry cough, sore throat, breathing difficulties), he must promptly notify the company management.

The communication must be made by telephone, through the reception. The company management promptly informs the competent health authority.

In order to minimize the risk of infections, while waiting for the arrival of the doctors, the following measures must be taken:

- Put on the surgical mask;*
- Minimize contact with other people;*

• *Direct him to your room or to an isolated environment with the door closed,*



ensuring adequate natural ventilation.

LE REGOLE DA SEGUIRE

 <p>Lava spesso le mani</p>	 <p>Non toccare occhi, naso e bocca con le mani</p>	 <p>Copri naso e bocca con fazzoletti monouso quando stamutisci</p>	 <p>Pulisci le superfici con prodotti a base di cloro o alcol</p>	 <p>Copri naso e bocca con mascherina dove non puoi la distanza</p>
 <p>Utilizza guanti monouso per scegliere i prodotti</p>	 <p>Evita abbracci e strette di mano</p>	 <p>Mantieni la distanza di almeno 1 metro</p>	 <p>Non utilizzare bottiglie e bicchieri usati da altri</p>	